REACH NEW HEIGHTS IN AVIATION SAFETY

IS-BAO Audits by Executive Jet Management
Have you raised the bar for your aviation division?

Many business aircraft operators have found the International Standard for Business Aircraft (IS-BAO) protocols to be the first and best step towards raising the safety bar within their organizations. Executive Jet Management (EJM) can help.

What is International Standard for Business Aircraft Operators (IS-BAO)?

The IS-BAO is an internationally recognized business aviation standard developed by the International Business Aviation Council (IBAC). The IS-BAO protocols are a set of protocols derived from ICAO Standards and Recommended Practices (SARPs), national civil aviation regulations, and business aircraft associations best practices.

IS-BAO requirements are designed to enable a registrant to progress from a strong foundation of conformance to Safety Management System (SMS) principles and compliance with international standards to a system that demonstrates goal-directed continuing performance. The program leads the operator from establishment of beginning principles to a sustainable SMS and operations program.

Normally conducted every two years, audits ensure conformance and provide valuable feedback to the operation. The audits concentrate on SMS development. For IS-BAO SMS evaluation purposes, there are three stages of SMS maturity.

Could IS-BAO Registration Be Right for You?

If you fly internationally, IS-BAO registration is a universally accepted means to meet the requirements of ICAO Annex 6, Part II, which state that for international missions, “An operator shall establish and maintain a safety management system (SMS) that is appropriate to the size and complexity of the operation.”

Many companies wish to demonstrate their commitment to continuous improvement and receive international recognition for their SMS from an independent and respected organization.

There are many additional positive benefits gained by your organization when using the IS-BAO system such as:

- A comprehensive aviation organizational and operational code of practice
- The ability to measure and manage operational risk
- Compliance assurance for essential international aviation standards
- High quality policies, training program, and procedures
- A professional operating system for flight departments
- A method of ensuring compliance with regulations and company standards
- A central focus on operational excellence that facilitates team-building activity
- A system with which to measure organizational performance

As an added benefit, adopting the IS-BAO raises the confidence of your passengers, flight personnel, and insurance carriers.

IS-BAO is a way for business aircraft operators of any size to measure their safety practices against an accepted international standard, and choose how best to implement changes that will make their operations safer.

Many of us have raised the bar within our corporations, whether it is raising the bar for quality, efficiency, or profit. But have you raised the bar for safety and compliance within your aviation department? Do you have a defined internationally recognized Safety Management System (SMS)? Have your personnel analyzed and mitigated the known risks within your flight department? Do you know what they are? If you answered “no” to any one of these questions, the audit staff at EJM welcomes the opportunity to discuss the IS-BAO process with you.
A Road to SMS Validation

IS-BAO registration has the potential to positively change the culture in a flight department from reactive to proactive, which is especially invaluable. From the manager’s standpoint, it’s a tool for cultural change.

IS-BAO registration is important for every flight department operating in international airspace. In fact, as of November 18, 2010, the ICAO standard requires an operator of aircraft operating in international airspace to be able to demonstrate that they have an externally validated SMS within their operation. IS-BAO registration is at this time the only universally accepted means of validating an SMS.

A validated SMS for Part 91 operators is not yet required for operations within the airspace of the United States. However, the FAA is currently determining when and how to incorporate the SMS requirement domestically.

EJM’s Vendor Standards

Every year, EJM’s team of dedicated auditors conduct approximately fifty regularly scheduled in-depth audits and evaluations to ensure that our approved charter vendor operators, aircraft, and pilots are adhering to the high safety operations and maintenance standards established by NetJets and EJM. Based on those rigorous standards, EJM’s auditors ensure that a vendor’s operations, maintenance, and safety programs not only meet all regulatory requirements, but operates under a set of standards that far exceed those set by the Federal Aviation Administration (FAA) or any other charter broker or operator in the industry.

EJM Safety and Compliance Assessment

If your flight department does not want or require IS-BAO registration, the EJM team of highly experienced and knowledgeable operations and maintenance auditors can perform a Safety and Compliance Assessment for you. The assessment would be conducted to industry safety standards, regulatory compliance, and best business practices, including operations, maintenance, safety, and security.

You would be provided with a full report identifying any findings as well as any recommendations for improvement. The report is completely confidential and never shared with anyone other than those with whom you choose to share it.

Why Executive Jet Management?

Whether you wish to pursue your initial IS-BAO registration, apply for a renewal, or would just like to have a professional assessment of your flight department, EJM is uniquely qualified to provide these services.

A Name You Can Trust:
As one of the largest and most trusted FAR Part 135 charter operators in the world, EJM has an extensive knowledge base of what it takes to efficiently and successfully achieve IS-BAO certification.

Exceptional Audit Team:
EJM employs a full time, dedicated Standards Department which consists of a team of highly-experienced operations and maintenance auditors. With a combined average experience of 26 years, each EJM auditor receives ongoing training from EJM and extensive initial and biennial training from IBAC and only becomes an accredited IS-BAO auditor by demonstrating specific qualifications and experience.

EJM provides professional on-site safety audit services for charter operators, and corporate flight departments. EJM’s knowledgeable and experienced audit team will return a findings report of your operation’s daily practices and procedures which determines compliance against the IS-BAO code.

In addition, EJM can provide a corporate flight department or Part 135 air carrier with a flight department assessment. The assessment would include a review of all operations, maintenance, safety and ERP manuals and programs, records, and aircraft inspection against industry best practices. The assessment would provide the client with a report to include guidance on improvement and compliance with industry best practices. No stone is left unturned so you will know exactly what is needed to improve the effectiveness of your operations and what additional safety measures are needed to help you reach your organization’s goals.

Schedule your IS-BAO Audit or Safety and Compliance Assessment today.
For additional details, please contact Richard Xifo or Kari Van Winkle at 513-979-6747.
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